



By proceeding with your booking via email, you confirm that you have read, understood, and agreed to the following Terms and Conditions. Your booking request via email constitutes acceptance of these terms.

1. Definition of Parties

“Client”, “you”, “your”: The lead-named person or booking agent (18 years or older) and all persons on whose behalf a booking is made.

“Barefoot Travel”, “we”, “us”, “our”: Refers to Barefoot Travel and its role in arranging travel services with third-party providers.

2. Our Role

Barefoot Travel acts solely as a booking agent. We coordinate travel services—such as accommodation, airfares, tours, and activities—which are provided by independent third-party suppliers. We may receive commissions or fees from these suppliers.

3. Booking Confirmation

A booking is considered confirmed once we have received:

A completed booking form, The required deposit, And we have provided written confirmation.
Until all three are received, availability cannot be guaranteed.

4. Passenger Details

Passenger names must match passports exactly. It is your responsibility to ensure all information is correct. Notify us promptly of any errors. Change fees may apply.

5. Deposit & Payment

Deposits are non-refundable once booking is confirmed.
Final payment deadlines will be outlined in your invoice.
Late payments may result in cancellation and forfeiture of all payments.

6. Credit Card & Bank Payments

Payments are processed through Westpac Bank’s secure Verifone system.
Credit card fees: 1.1% (Visa/MasterCard), 0.43% (EFTPOS)
Direct deposits must include your surname and booking number as a reference.

7. Pricing & Adjustments

All prices include applicable service fees. Prices may be adjusted due to:
Currency fluctuations, supplier cost changes, Minimum group size not being met.



8. Travel Insurance

We strongly recommend comprehensive travel insurance covering:

Trip cancellations, Medical emergencies, Personal belongings, Divers insurance DAN, evacuation

No refunds will be provided for missed connections, illness, or travel disruptions not covered by insurance.

9. Amendments & Cancellation:

Cancellation Policy:

More than 6 weeks (45+ days) before travel: Full refund

4–6 weeks (30–44 days): 50% refund

29 days or less: No refund

10. Supplier Changes & Cancellations

Barefoot Travel is not responsible for changes made by suppliers. We will offer suitable alternatives where possible. No compensation is available for: Supplier insolvency, Force majeure events unless the supplier agrees.

11. Itinerary & Flight Changes

Itineraries may change due to: Weather, scheduling conflicts, Operational needs. We are not liable for costs from missed flights, delays, or alternate arrangements.

12. Accommodation Substitutions

If booked accommodation becomes unavailable, we will offer an alternative of similar standard. Refunds will be issued only if no suitable alternative can be arranged.

13. Costs Not Included

The following are not included in your booking unless stated:

Visas, Optional activities, personal expenses, Unscheduled meals, medical trips.

14. Liability Limitations

Our liability is limited to travel services arranged directly by Barefoot Travel. We are not liable for the acts, omissions, or negligence of third-party providers.



15. Visas, Health & Safety

You are responsible for ensuring compliance with passport, visa, vaccination, and health requirements.

Inform us of any medical concerns prior to travel.

Due to the remote nature of destinations, bring personal medications and basic first aid supplies.

We are not liable for travel disruptions or denied entry due to documentation issues.

16. Force Majeure

We are not responsible for cancellations or changes resulting from:

Natural disasters, Pandemics, Government restrictions, Other uncontrollable events.

In such cases, we will assist in rescheduling. Travel involves inherent risks which you accept by proceeding.

17. Underwater Activities

Participants must sign provider-issued waivers.

Dive operators may refuse service for reasons including health risks, intoxication, or lack of certification.

Guests must bring their own gear (except tanks and weights).

18. Website & Media Disclaimer

Images and descriptions on our website and marketing materials are illustrative. While we aim for accuracy, Barefoot Travel is not liable for discrepancies.

19. Privacy Policy

Your personal information will only be shared with suppliers as necessary to complete your booking. By confirming your booking, you consent to this disclosure.

20. Complaints

Issues should be addressed directly with the supplier during travel. If unresolved, submit a formal written complaint to Barefoot Travel within 21 business days of your return.

21. Legal Jurisdiction

These terms are governed by the laws of New South Wales, Australia. Any legal proceedings must be initiated in NSW courts.

22. Variations

These terms may only be amended in writing, signed by a representative of Barefoot Travel.